

S i N A B provides a range of products and professional services to the defence and aerospace industries. We are committed to managing the quality of its service to ensure our customer requirements are met at all times and where possible, exceed their expectations by providing an excellent outcome by implementing our Quality Management System's policies and procedures.

**Our Mission:** We help our customers achieve their mission by collaborating with them to rapidly realise the full potential of innovative technologies and superior consulting services.

**Our Vision:** We turn emerging technologies into customer solutions.

S i N A B will:

- *Understand and conform to the agreed requirements of our clients to enhance their satisfaction*
- *Ensure ongoing compliance with all relevant statutory and other obligations, standards, specifications and codes of practice as well as the requirements of ISO 9001 and AS 9100 standards*
- *Place emphasis on the satisfaction of interested parties (stakeholders) as the primary focus of the Quality Management System activities and managing our relationships with them to obtaining sustained success*
- *Enhance the organisation's capability by competent, empowered and engaged employees at all levels through the company*
- *Consult and communicate with employees and subcontractors and other relevant interested parties in matters relating to the quality, health, safety and environment*
- *Identify, report, investigate and resolve all non-conformances and incidents and take appropriate action and place new controls to prevent a recurrence*
- *Treat external providers as an integral asset of the company and work closely with them to meet client needs*
- *Continually improve the effectiveness of the Quality Management System through forward planning and risk-based thinking*

To comply with our policy, our staff will receive adequate induction and training to enable them to follow our systems and procedures.

This policy will apply to all employees and contractors and is reviewed periodically to ensure it remains relevant to the operations and activities of S i N A B .



Tony Landers

Chief Executive Officer

Date: 2<sup>nd</sup> April 2020